



ANNEX D - QUESTIONNAIRE FOR INFORMATION COLLECTION FROM EUROPEAN SMHTS

	
<p>ENCLOSE Project - Contract No. IEE/11/826/SI2.615930 Form T2.2b - Questionnaire for information collection from european SMHTs</p>	

EAHTR and WTFC associations (via DeDen Bosch) are partners of the project ENCLOSE concerning to the efficiency of urban logistic in European historic towns.

Object of the form: Survey of the activities in the field of urban logistics

Form Distribution level: associated towns of :

- European Association of Historic Towns and Region
- The Walled Towns Friendship Circle

Reference site			
Short description of the site			
The city has activities relating to distribution of goods in urban areas?	YES	NO	

If **Yes** please go to point **A)**

If **Not** please go to point **B)**

A) In the town are existing measures of urban logistic

<u>Name of the initiative</u>		
<u>Short Description of the initiative:</u> <i>(Further details will be required in the following sections)</i>		
<u>Type of measure/field of application:</u> You can check more than one category <i>(for each ticked measure please fill in the specific table in the following pages)</i>	1- Policy/Administrative/Normative	
	2 - Infrastructures and Technologies	
	3 - Operational	
	4 - Supporting mechanism	
Results		
ACHIEVED LOGISTICS RESULTS Delivery trips/day, Average trip length, No. of deliveries and weights per trip, No. of third-party remote warehousing clients, No. of vehicles reduction, No. of involved transport operators, etc.		
QUANTITATIVE ENERGY AND ENVIRONMENTAL RESULTS ACHIEVED Measured pollution reduction, Energy consumption reduction		
Key Considerations		
<u>Lessons learned</u>		
<u>Primary Obstacles</u>		
<u>Critical Success factors</u>		
<u>Transferability considerations:</u> ease of applicability to other contexts, considerations on the specificity of the local application which may limit this applicability		
<u>Up-scaling considerations:</u> Considerations on the possibility to develop a more widespread application of the intervention		

1 - Policy/Administrative/Normative details		
<u>Primary Policy Objectives:</u>	Provide Incentives	
	Regulation / Enforcement Component	
<u>Actors involved and participation:</u> Please describe the role and involvement		

mechanisms for institutional and non-institutional actors in the different stages of the process	
<u>Normative aspects and Enforcement scheme:</u> Access restriction normative (e.g. time windows. Load factor capacity, fuel tipology, etc.)	
<u>BEST PRACTICES ON THIS ISSUE</u>	

2 - Infrastructure and technologies details	
<u>Existing urban logistic infrastructures:</u> Logistics bases, Load/unload areas, road lanes, access control systems, Vehicle fleets (in particular FEVs, Hybrid, traditional, etc.), etc.	
<u>Existing Technologies for logistics processes:</u> ICT platform for: trip planning, load optimization, fleet/personnel management, AVL system, administrative management, etc.	
<u>Support Technologies:</u> Automated access control systems, dedicated VMS (variable message signals), load/unload areas parking management system, etc.	
<u>BEST PRACTICES ON THIS ISSUE</u>	

3 - Operational details	
<u>Current logistics scheme/s:</u> single Hub, multiple Hubs, virtual logistics, co-operative schemes, etc.	
<u>Logistics services provided:</u> Last mile delivery, reverse logistics, park&buy, third-party remote warehousing services, home/hotel delivery services, etc.	
<u>Human resources:</u> Number of persons involved, professional skills, type of training required, etc.	
<u>Economical sustainability</u> The urban logistic activities are financially self-sustaining or receive contributions from public entities (municipalities, regions, etc.)	
<u>BEST PRACTICES ON THIS ISSUE</u>	

4 - Supporting Mechanism	
<p><u>Awareness/information campaigns:</u> Describe, if any</p>	
<p><u>Incentive Programmes/Financial Instruments:</u> Please describe actions undertaken to increase involvement of market players and other non-institutional actors</p>	
<p><u>Key supporting stakeholders:</u> Involvement of local stakeholders, citizens associations, focus groups, etc.</p>	
<p><u>BEST PRACTICES ON THIS ISSUE</u></p>	

B) In the town are not implemented any measures for urban logistic processes

	YES	NO	
Commercial traffic creates problems in the city center?			
If YES, what hinders the implementation of measures for urban logistics processes ? (e.g. urban logistic measures are not economic sustainable, no interest in stakeholders, etc.)			
Have any survey and/or feasibility study on this matter been developed in the past ?			
Are any logistics measures foreseen in the next future ? If Yes please provide short descriptions.			
Citizens and stakeholders would appreciate urban logistical actions ? Please describe the actions hoped for (access windows for commercial vehicles, loading bays / load/ unload areas, a transport company operating in the centre with optimized logistic, use of electric vehicles, etc.).			